



Workplace Technical Lead

About Knowledge Factory

Knowledge Factory is an international specialist unit within Advania bringing the absolute best infrastructure consultants together. At our customers, we take leading roles in driving the customer development forward. We have the capacity to deliver solution architecture and project management, but we also deal with advanced technical challenges.

Our consultants are happy to lead courses and workshops and are often seen as speakers at international gatherings for IT professionals. Knowledge Factory works with customers that want to develop together with us at the cutting edge of technology. Our customers consist of organizations of many different sizes and are located both in Sweden and abroad. Some of our leading customers are Husqvarna, Handelsbanken, TUI, Sandvik, Santander, Skanska, Clas Ohlson and Nordnet.

Why would you need a Workplace Technical Lead?

The world of information technology is rapidly changing, and many companies find themselves in the midst of a major technological shift. The workplace management services are rapidly changing, and cloud technologies are becoming more mainstream. The strategy you decided last year might already be outdated.

It is incredibly difficult for IT professionals and IT decision makers to stay up to date with new technology at the same time they are expected to drive their own business operations forward. How can one be sure which new function is best for a particular purpose? Will it still be there a year from now, and will it work the same? Not to mention the struggle in getting end users to understand and adopt all the new technology so you get some business value out of all the work. We will take a holistic view over your workplace platform to ensure that your end users are as productive as possible working on secured devices.

Modern workplace services provide fantastic new opportunities, but also raise a huge number of questions. Our Workplace Technical Lead work daily to answer these questions together with our customers. Our expertise is unique in the market because we understand the underlying technology and how to take advantages of these new possibilities.

We want to share our knowledge with you and build a long-term relationship where we work together to figure out which solutions are suitable for your organization and how you can implement them at a realistic pace.



The Workplace Technical Lead service

Our technical lead will work together with your workplace team and has the ability to contribute relevant information and guidance in complicated decisions. When you sign up for the Workplace Technical Lead Service, we will assign you a dedicated Technical Lead who will be responsible for driving you towards a modern and secure workplace. Our Technical Leads are experts in the workplace area and are usually senior architects or specialists with a special interest in adopting new technology.

The technical lead works in parallel with many different clients and therefore keeps up to date on different solutions and which of them work well in practice. Our understanding of how to solve a problem across different industries and in companies of different sizes helps you make confident decisions regarding your own IT-environment.

As our work progresses, we will gain a deeper understanding of your organization and guide you through the constant buzz of new technologies by highlighting the solutions that are well suited for your specific business and conditions.

The main method of achieving this is the regular Technical Lead sessions where you connect with your Technical Lead to discuss current challenges and plan upcoming activities. It is the responsibility of your Technical Lead to keep the sessions relevant to your needs and priorities.

Your Technical Lead is accessible, either through direct contact, or through Microsoft Teams.

As we have access to technical specialists across Advania, we also offer a quick and easy way to get hand-on assistance if you ever find that your own time and resources are not enough.

Delivery Details

Value proposition

- ◆ Have your decisions backed up by a Technical Lead with deep understanding of the future of the modern workplace.
- ◆ Align your business priorities with your workplace strategy and gain a better understanding of the demands imposed on your organization by using modern solutions. Make sure you get the most out of your licenses.
- ◆ Easy access to advice and technical expertise when you need it to understand the business and technical benefits of each new feature.
- ◆ Work together with your organization to create roadmaps and project plans.
- ◆ Understand the impact the modern workplace will have on your infrastructure.
- ◆ Get advice on how to operate and maintain your modern workplace platform over time.

Included components

- ◆ Recurring advisory sessions with your Technical Lead, focused on helping you and your organization set a roadmap to reach your goals and drive your modern workplace forward.
- ◆ Recurring workshops with your Technical Lead, focused on helping you and your organization to execute on your set roadmap.
- ◆ Dedicated Microsoft Teams collaboration area where you may ask questions at any time and get quick answers from our full team of Technical Leads.

Easy access to Advania

Additional sessions, deep technical experts and hand-on help are available at an additional cost.

Get started now

It is easy to get started regardless of where you are in your journey. Our flexible agreement terms allow you to try the service without committing to a long-term contract. The extent of the engagement is set in a scoping call prior to the engagement start.

[Read about all our services here](#)

